

Public transport essentials

Your guide to getting around NSW
the smart, easy and accessible way



Metro



Train



Bus



Ferry



Light rail





Travelling on our network

Public transport in NSW includes metro, trains, buses, ferries and light rail.

- 1. Plan your trip** using Trip Planner on **transportnsw.info** or in the Opal Travel app to find stops, view routes and departure times, and more.
- 2. Check your fare** in Trip Planner or Opal Travel app and make sure you have enough funds on your Opal card, credit/debit card or linked device.
- 3. Tap on** with your Opal card, credit/debit card, or linked device on the Opal reader at the gate or stop. For buses, tap on board.
- 4. Enjoy the ride** and follow the route on your chosen app/map and watch for your stop. Listen to the announcements or check the screens where available.

Don't forget to tap off at your destination using the same card or device.

Tips for Trip Planner

- Use the filters to personalise your search results
- View real-time locations, service info and alerts
- Get maps, timetables and accessible travel info

Find detailed trip planning instructions at transportnsw.info/plan/help

Travel in regional NSW

See more of NSW by train and coach

NSW TrainLink operates regional trains and coaches outside of the Opal network. Seats on some services are allocated and require you to book a ticket prior to travel.

Some areas may have regional buses that run within and between regional towns and centres, which use a separate ticket and fare structure.

Opal cards cannot be used for bookings or to board regional services. On selected services you can purchase a ticket on board using cash or a credit/debit card.



With NSW TrainLink you can travel by train and coach to 365+ destinations across NSW and to ACT, Victoria and Queensland.

To book your regional travel and for more information, visit transportnsw.info/regional-travel



Accessibility and inclusive travel

- Organise your Opal card or ticket, ensuring you have the correct proof of entitlement card. There are ticketing concessions for people with special needs and their companions.
- If you have a Companion Card, your carer or companion can travel with you for free.
- Assistance animals are permitted on all public transport in NSW.
- Check locations of lifts, ramps, hearing loops and other accessibility features if you need these help you get around using Trip Planner, or the Station Lookup tool.
- If your destination has a short platform, it may affect where you get off.
- Check upcoming trackwork before you travel.
- To book a wheelchair accessible taxi in the Sydney metropolitan area call **13 90 00**.

For more information about accessible travel, visit transportnsw.info/travel-info/using-public-transport/accessible-travel



Tap to pay for travel

Opal is the smartcard ticketing system used on public transport in Sydney, the Blue Mountains, Central Coast, the Hunter and the Illawarra.

To pay your fare, **tap on** and **tap off** at Opal readers using:

- an Opal card
- a credit or debit card
- a phone or smart watch with a digital wallet

When you tap with a linked credit or debit card, or a device, you will be charged an Adult fare. To access concession fares apply online for an Opal card.

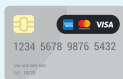
Single trip tickets are no longer sold on buses, and are only available at limited metro and train stations, wharves and light rail stops.

Opal cards

Top up your Opal card:

- with the Opal Travel app or online
- at stations, stops and wharves
- at an Opal retailer

If you top up using the Opal Travel app or online, allow up to 15 minutes for your balance to update (or one hour for buses). A minimum top up of \$35 applies at Sydney Airport stations.



Find out more about Opal cards and fares at transportnsw.info/opal



Need help?

- Download the Opal Travel app
- Ask staff at major stops and interchanges
- Look for staff with **language pins** at major transport hubs
- Call the interpreter service on **131 500**
- Visit **transportnsw.info**

For help exploring more of Sydney and regional NSW, visit transportnsw.info/public-transport-essentials